

REimagine RTS



RTS COMPANION REPORT: COMMUTER ROUTES



APRIL 2019

STAGE 2: RTS COMPANION REPORT

Stage Two of Reimagine RTS focused on identifying new and more cost-effective mobility solutions for the seven Community Mobility Zones (CMZs) in Monroe County. This effort culminated with service recommendations outlined by our consultant, the IBI Group (IBI), in their completed report. This companion document to IBI's report clarifies and addresses other services in the suburban and rural areas that fall outside of the CMZs and were not in IBI's scope of work.

In Stage One of Reimagine RTS, recommendations were presented to improve service for more than 95% of customers currently served by RTS. Subsequent to that study, and in the quest to fulfill and improve service for 100% of the current trips taken, RTS embarked on Stage Two of this initiative. With Stage Two now complete, there remains a very small, yet important, number of trips to be fulfilled under the comprehensive Reimagine RTS service plan. This report pertains to the current commuter routes that could be served in ways that integrate into the new reimagined service profile, better align with available resources, and ensure customers in these areas maintain access to the transit system.

COMMUTER ROUTES OVERVIEW

RTS currently provides commuter service to suburban towns outside the City of Rochester and to areas beyond Monroe County. While overall ridership levels in these areas do not justify the level of service recommended for the rest of the public transit system, RTS understands the importance of providing access to customers who currently depend on RTS fixed-route service to commute to and from work. To this end, RTS is recommending service that will be more effective in its use of resources while connecting to the new Reimagine RTS system.

The current commuter routes forming part of this recommendation include:

- Route 101 Avon
- Route 102 Newark/Lyons
- Route 103 Webster
- Route 106 Hilton

The objective for these routes is to provide service for customers commuting to and from work in early mornings and evenings between these suburban areas and Downtown Rochester. Specific information about these routes and how they integrate with the rest of the system under Reimagine RTS can be found on the Reimagine RTS website at www.myrts.com/reimagine. Following is an overview that outlines the recommendations for each route.

COMMUTER ROUTES RECOMMENDATIONS

101 Avon / Rush Park & Ride

Avon to Marketplace via Rush, Lima, Honeoye Falls. Customers will be able to connect and transfer to the fixed-route system at the Marketplace Mall connection hub. This route will run Monday through Friday with one trip in the morning and one in the evening.

102 Newark / Lyons

31F Park & Ride to Newark/Lyons via Route 31. Customers will be able to connect and transfer to the fixed-route system at the St. John Fisher Park and Ride. This route will run Monday through Friday with one trip in the morning and one in the evening.

103 Webster Commuter

RTS Wayne Connection to the RTS Transit Center. Customers will continue to transfer to RTS service at the Main & North or Main & South transfer points in the Village of

Webster. This route will run Monday through Friday with one trip in the morning and one in the evening.

106 Hilton / Hamlin / Clarkson

RTS proposes a new route for these customers: Clarkson Highway Department to Eastman Business Park via Hamlin and Hilton. Customers will be able to connect and transfer to the fixed-route system at the Eastman Business Park connection hub. This route will run Monday through Friday with two trips in the morning and two in the evening.

Notes:

1. The proposed solutions for the commuter routes are based on current ridership levels. RTS will regularly monitor ridership levels on these routes and make adjustments as needed to vehicle size and number of trips.
2. The new RTS Flex Route in the Brockport Community Mobility Zone will serve Route 104 to Brockport. This service will operate seven days per week as noted in the IBI report as part of the CMZ recommendations.