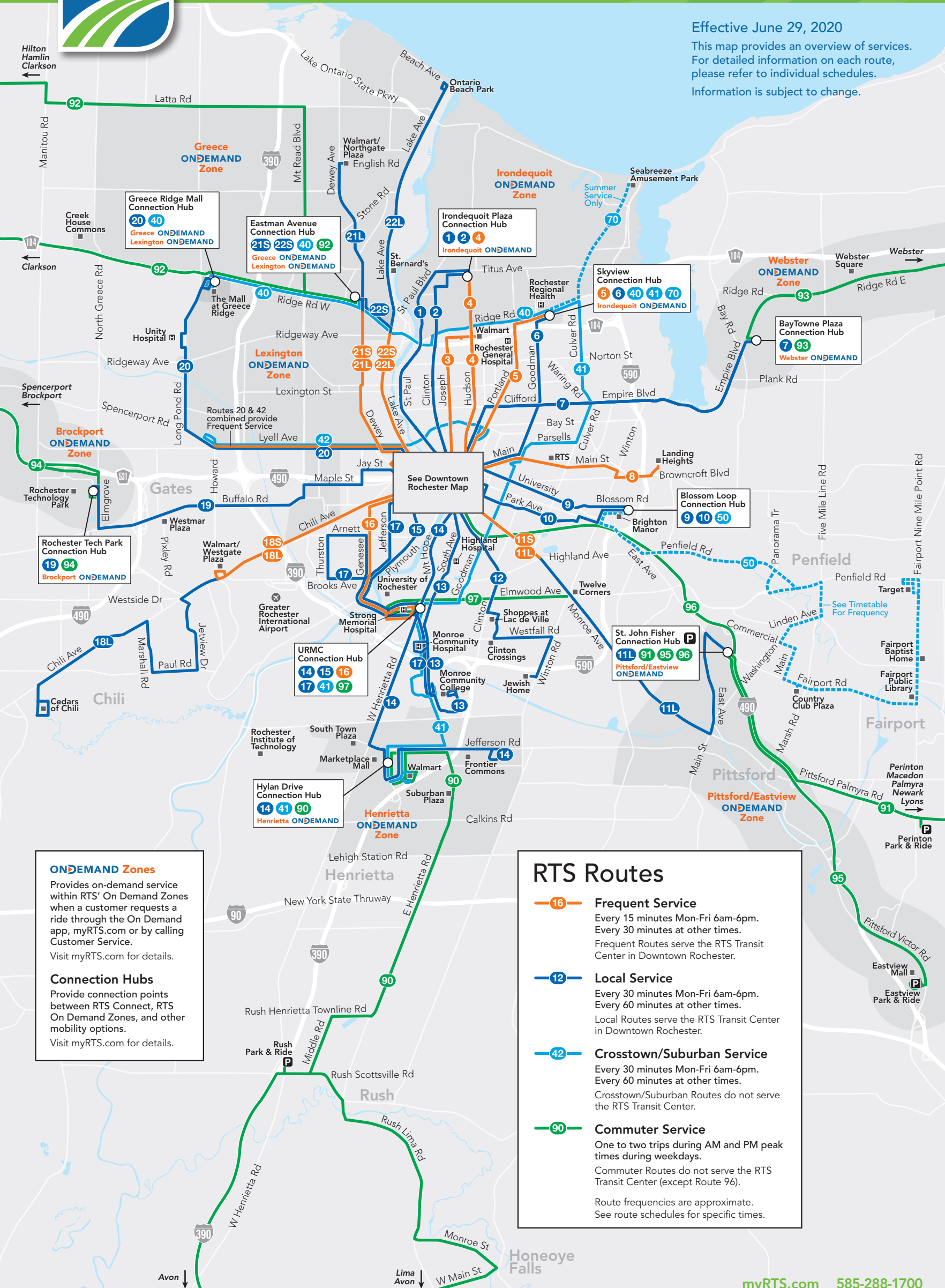




System Map Monroe County

Effective June 29, 2020

This map provides an overview of services. For detailed information on each route, please refer to individual schedules. Information is subject to change.



ONDEMAND Zones
Provides on-demand service within RTS' On Demand Zones when a customer requests a ride through the On Demand app, myRTS.com or by calling Customer Service. Visit myRTS.com for details.

Connection Hubs
Provide connection points between RTS Connect, RTS On Demand Zones, and other mobility options. Visit myRTS.com for details.

RTS Routes

- 16 Frequent Service**
Every 15 minutes Mon-Fri 6am-6pm. Every 30 minutes at other times. Frequent Routes serve the RTS Transit Center in Downtown Rochester.
- 12 Local Service**
Every 30 minutes Mon-Fri 6am-6pm. Every 60 minutes at other times. Local Routes serve the RTS Transit Center in Downtown Rochester.
- 42 Crosstown/Suburban Service**
Every 30 minutes Mon-Fri 6am-6pm. Every 60 minutes at other times. Crosstown/Suburban Routes do not serve the RTS Transit Center.
- 90 Commuter Service**
One to two trips during AM and PM peak times during weekdays. Commuter Routes do not serve the RTS Transit Center (except Route 96).
Route frequencies are approximate. See route schedules for specific times.



RTS Connect Fares

Frequent, Local, Crosstown/Suburban and Commuter Routes

| | |
|---------------|--------|
| Adults | \$1.00 |
| Reduced Fares | \$.50 |

RTS On Demand Fares

| One ride within one On Demand Zone | Adult | Reduced Fares |
|----------------------------------------|--------|---------------|
| to/from RTS bus stop or Connection Hub | \$1.00 | \$.50 |
| Curb-to-Curb ride | \$3.00 | \$1.50 |

Reduced Fares:

- Children age 6 -11
- Seniors age 65 and above
- People with disabilities

Customers receiving reduced fares may be asked to show a government-issued ID or Medicare card when boarding.

Unlimited Fares with RTS Go

RTS Connect routes and/or On Demand service. Must use RTS Go card or app (regular fare is applied until this maximum amount is reached).

| All-Day | Adults | \$3.00 |
|---------|---------------|--------|
| | Reduced Fares | \$1.50 |
| 31-Day | Adults | \$56 |
| | Reduced Fares | \$28 |

Children

Children age 5 and under ride free (limit 3 per adult). Children age 10 and under must be accompanied by an adult.

Veterans

Veterans ride free on all RTS Connect routes and On Demand service. To receive free service, veterans are required to use the Veterans Outreach Center-issued bus pass. Visit vocroc.org/rts for details.

RTS Access Customers

RTS Access customers ride free on all RTS Connect routes and On Demand service. RTS Access customers are required to show their RTS Access ID card.

Questions?

585-288-1700

myRTS.com/Contact-Us

Visit an RTS Transit Center Info Desk

Customer Service Hours

June 22 – July 10, 2020:

5am to Midnight, 7 days/week

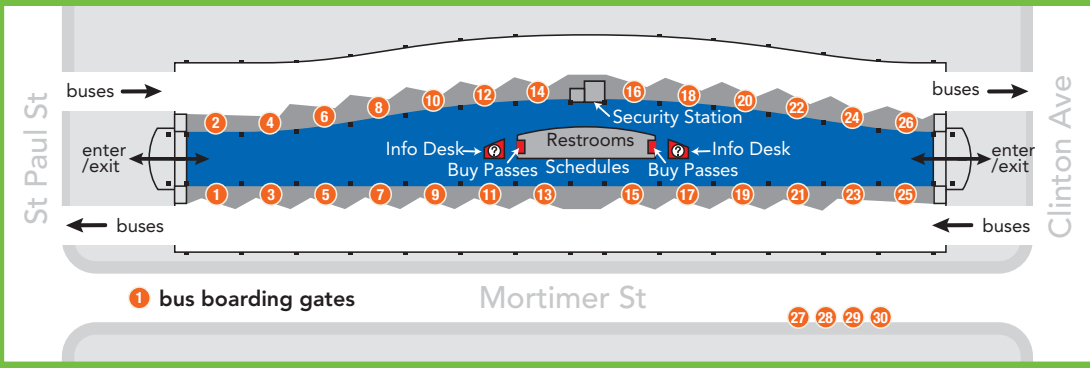
New hours July 11, 2020 and beyond:

6am to 7pm, 7 days/week

Para atención en español, por favor llamar al (585) 288-1700

RTS Transit Center

All Local and Frequent Routes begin or end at the RTS Transit Center



Downtown Rochester

